

AUTUMN NEWSLETTER 2013



Welcome to our Autumn Newsletter. With Christmas just around the corner, the Surgery will be closed on Wednesday 25th December and Thursday 26th December.

We will also be closed on New Years Day (Wednesday 1st January 2014). If you have a medical emergency please ring 01829 733456 and the recorded message will give you the number to ring in order to reach the GP Out of Hours Service. Alternatively the Out of Hours telephone number is 01244 385300.

In October we said a sad farewell to Sister Ann Smith, who had been with the practice for 30 years, but you may still see her from time to time as she will be coming in to cover when the other nurses are unavailable. We would like to give a warm welcome Sister Sue Allan. Sue will be at Tarvin Surgery on a Thursday morning and Tarporley Surgery on Thursday afternoons and all day on Fridays.



Telephone Access: We hope you are getting used to our new telephone system at Tarporley and hopefully, are able to get in touch with the surgery more easily. Unfortunately we know that some patients are disappointed that they are unable to use ring-back but on the whole it is felt that the system is working better than previously. We would still ask patients to consider helping to free up our telephone lines by ordering their repeat prescriptions via email, fax or popping into the surgeries (see below for more details). You can register to make appointments on-line, please see our receptionists for further information. It would also be helpful if patients could ring our Tarporley surgery after 2.00pm for test results.

Prescriptions:

You can now send your repeat prescriptions to us via the following website, provided you are registered. Please remember to write in the message box on screen which surgery you wish to collect your prescription from, before submitting your request.



www.patient.co.uk

If you are registered to book appointments on-line you do not need to re-register for this service. If you need registration details please ask at reception.

You can still order your repeat prescriptions by email, but **please note that our email addresses have now changed:**

Tarporley: wcccg.tarporleyrepeatscripts@nhs.net

Tarvin: wcccg.tarvinscripts@nhs.net

Waverton: wcccg.wavertonscripts@nhs.net

You can still order repeat prescriptions by putting them in the boxes at our surgeries, or by telephone.

PLEASE NOTE: The email addresses are only to be used for ordering repeat prescriptions. If ordering by email or fax, please ensure you include your name and address so we can identify you correctly on our computer system.



During the winter weather conditions can you please ensure you have a weeks medication in hand, as the delivery drivers could encounter problems getting to our surgeries and we would not want you running out.



Patient Participation Group: The Patient Participation Group consists of 9 members, plus Dr Campbell, Christine Kenyon (Practice Manager) and Liz Heidenreich (admin assistant). The Group meets approximately 4 times a year and members would like you to know who they all are so you can contact them to discuss any suggestions you may have regarding the practice:

Mrs Betty Manford, (Chair) who lives in the Hargrave/Huxley area. Her telephone number is 01829 781441.

Mrs Joan Sorensen lives in Saighton and uses our Waverton Surgery. Her email address is marcus.joan@btinternet.com

Mrs Janet Appleby lives in Tattenhall and her telephone number is 01829 770475 and her email address is janet@crabapple.force9.co.uk

Mrs Margaret Waltier lives in Eaton and her email address is margiew@hotmail.co.uk

Miss Nathalie Gresty, lives in Vicars Cross and her email address is nathalie_gresty@hotmail.com

Mr Ron Chisnall lives in Tarporley and his telephone number is 01829 733821 and his email is ron.chisnall@manchester.ac.uk

Mr Peter Dobbs, lives in the Barrow Parish, which includes Great Barrow, Little Barrow, Stamford Bridge and outlying parts of the Parish. His contact telephone number is 0789 6298693

Dr Paul Bujac is a retired Chemical Engineer. He has been a patient of this practice since 1970 when he and his family lived in Tarvin. Paul and his wife now live in Tarporley. Paul is currently working part-time at the University of Chester on a project sponsored by West Cheshire CCG, supporting local PPGs. He can be contacted on paul.bujac@virgin.net

The PPG is helping to raise money for our Equipment Fund. Our target is to purchase a new spirometry machine that could be used at our Tarvin surgery. The amount needed is £2,000. If you feel you could help towards this target please contact one of the above PPG members.

More details of our PPG can be found on our website: www.tarporleygps.gpsurgery.net, together with other information about our practice.



Flu Vaccinations: We have had a large number of flu clinics at our surgeries during the last two months. If you have missed having your vaccination, please telephone the surgery to make an appointment with one of our nurses.

2 and 3 year old Flu's: We have sent out letters to children who are eligible for these nasal flu's and we have put on clinics for these children.

Shingles – There is a nationwide shortage of this vaccine and as soon as we have the sufficient vaccines we will be sending out letters to eligible patients.

Travel: If you are going abroad we offer travel advice at the surgery. You can book an appointment with our travel nurse, pick up and complete a questionnaire and return to Tarporley **prior** to your appointment with the travel nurse, as she will need this before she sees you. Your appointment needs to be **8 weeks before** your departure abroad. There are full details on the Travel questionnaire.

Some useful website you may wish to look at are:

www.fitfortravel.nhs.uk

www.nathnac.org

www.malariahotspots.co.uk

Telephone numbers for other Travel Clinics are:

Chester: Well Travel – Telephone 0844 939 5600

Liverpool: Liverpool School of Tropical Medicine – Telephone 0151 708 9393



Staff Training: The surgeries will be closed from 12.00 on the following days for staff training:

Wednesday 11th December 2013

Thursday 23rd January 2014

Tuesday 25th February 2014

Tuesday 18th March 2014

Wednesday 30th April 2014

Thursday 22nd May 2014

If you have a medical emergency whilst the surgery is closed, please phone the surgery number 01829 733456 and your call will be diverted.



**MAY WE TAKE THIS OPPORTUNITY OF WISHING
ALL OUR PATIENTS A MERRY CHRISTMAS AND A
HAPPY NEW YEAR**