

PATIENT PARTICIPATION GROUP MINUTES

Minutes of Patient Participation Group Meeting held on Thursday 9th February 2012.

Present: Dr P.A. Campbell – Senior G.P.
Mrs C. Kenyon – Practice Manager
Mrs E. Heidenreich – Senior Administrator
6 Patients.

Not Present: 1 Patient

Dr. Campbell talked to members regarding the current NHS bill being proposed by Government and this was discussed by members.

Minutes of last meeting:

The **Patient Participation Questionnaire** Members were advised that we have received approx 130 completed questionnaires and 194 are required in order to complete the survey. Unfortunately patients may be tired of completing questionnaires as the government send surveys every quarter. We will have a 'push' to get these completed and the results will be on website by end of March 2012.

Blue Badges: Dr Campbell advised that we do no longer complete the Applications for Blue Badges at the surgery. This is now done via the local authority and they access whether or not people qualify for a blue badge. We are waiting for feed-back to see if new system is working.

Flu Campaign: Members were advised that we have given out 1,910 vaccinations which is more than in previous years and 90% of 'at risks' groups have been covered. The surgery buys the vaccines initially and is reimbursed via the PCT as well as a fee for giving the vaccines. The Child Vaccination programme is financed differently.

Tarporley Cottage Hospital: Dr Campbell advised members of some forthcoming fund raising events for TCH:

9th March 2012 there is to be a Fashion Show by Imagination of Tarvin.

End April/Beginning of May Ranulph Fiennes will be giving a talk to the League of friends. Please look out for posters of these events.

At TCH there has been a new kitchen and some of the rooms now have en-suite facilities. There will also be some new clinics run from the hospital.

Health Bill: By the end of March the Primary Care Trusts will no longer exist. As the Tarvin Surgery is owned by the PCT, we are not sure of our current position.

Refurbishment at Tarvin Surgery: A plan was passed around to show the new lay-out of the surgery. The old carpet has gone from the Doctors room and new units have been fitted. (No one has to use a 'cupboard' anymore!) The new nurse and clinic rooms are to be used by Health Visitors, Nurses and our Phlebotomist. We are the only surgery using the Tarvin Medical centre.

Staff Retirements:

Our Health Visitor who has worked here for the last 16 years is retiring at the end of March and one of our receptionist at Waverton, is retiring in April (for the second time as she formerly worked in Tarvin). Both ladies will be much missed by the practice as they brought vast experience to our surgeries.

We will be having a new Health Visitor.

E-Mail Confidentiality: Liz asked if everyone was happy for emails to be sent out together, rather than individually and all agreed that they don't mind their emails being seen by all.

A.O.B.

Feedback from group members:

A member brought up the subject of a proposed independent **Pharmacy in Waverton** village. Planning permission had been given, but the deadline expired on 31st January 2012, therefore it is no longer a problem for the time being.

Dr Campbell explained that patients would have lost the right to collect their prescriptions from the Waverton Surgery and that our dispensaries do help support our branch surgeries.

Email address for prescriptions: Automated replies was discussed with members sometimes getting a reply and others not. Christine agreed to look into this variation.

Our email addresses for prescriptions are as follows:

Tarporley: wc-pct.tarporleyrepeatscripts@nhs.net

Tarvin: wc-pct.tarvinscripts@nhs.net

Waverton: wc-pct.wavertonscripts@nhs.net

A member, together with a few other patients, is unhappy with having to have monthly repeat prescriptions, rather than 3 monthly. Dr. Campbell explained that in line with PCT advice, we have utilised 28 day prescription durations as a means to reduce wastage and save money, but we do allow patients more than one month if they are going on holiday.

Dr. Campbell added that this also allows us to regularly review the medication taken by our patients and we also add notes on the prescription when health checks, e.g. BIP, are required

Parking was talked about generally at Tarporley, Waverton and Tarvin.

Date and time of next meeting: Thursday 24th May 2012 at 2.00 pm